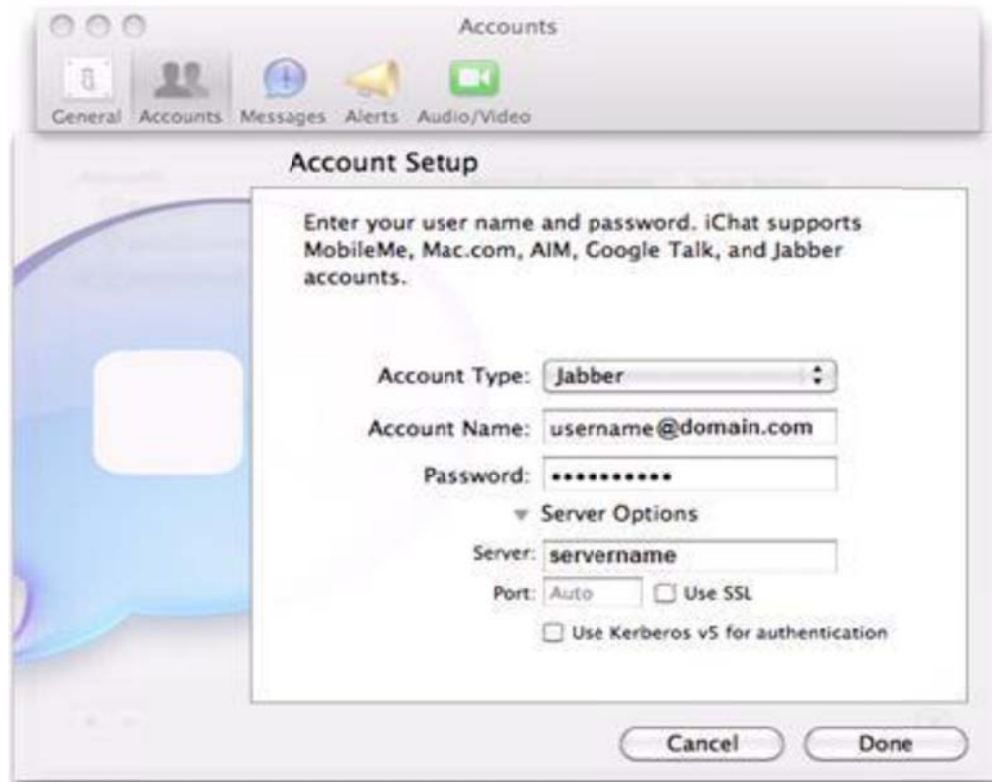# iChat Client for Instant Messaging on MAC

Configuring the iChat Client:

Download iChat 5.0.3 client on the MAC machine

1. Go to iChat menu → Preferences → Accounts tab
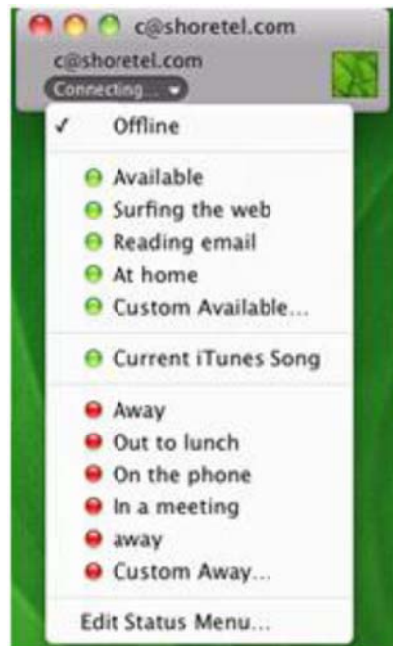2. Click on the + sign to add a new IM account

- Account Type: Jabber
- Account Name: the account name is your PCUSA network login name followed by @pcusa.org in the format username@pcusa.org ex: (areyes@pcusa.org)
- Password: same password as your Windows login password (if you are on a Mac, it is the same as your Mac login (which should be the same as your current Outlook password)
- Server: 10.80.29.14
- Port 5222
- "Use SSL" should not be checked
- You may receive an SSL error message but it can be ignored

3. Press "Done" to connect to the ShoreTel IM server and complete account setup

Operational Behavior

Presence States

- Offline
- Available (Green)
- Away (Red)

Since ShoreTel Communicator has more presence statuses than XMPP standard supports, Communicator uses status notes to simulate other states if a user logs in with iChat client. ShoreTel Commnicator Converts the iChat status notes to the Communicator Status. For instance, if a user typed in English, "In a Meeting" in the iChat client, Communicator shows "Away: In a Meeting", status instead of just showing Away.

iChat	ShoreTel Communicator
Offline (no bubble or color)	Offline
Available (green with any text)	Online with text showing in the client status note
Out to Lunch (red)	Out to Lunch
On the Phone (red)	On the Phone
Away (red with any text)	Away with text showing in the client status note